



DHSK COMMERCE COLLEGE: DIBRUGARH
STUDENTS FEEDBACK AND ANALYSIS REPORT 2021-22

Feedback is an indispensable part of teaching learning process. Students are important stakeholders and their feedback plays a significant role in the revision of the curriculum. Feedback from students about their experience in College education was a rarity. For the academic year 2021-2022 around 307 students gave their feedback about the curriculum, teaching learning process, environment and about the teachers. The feedback on various aspects were collected through online.

1. Speciality subject wise classification of the respondents



Student feedback on syllabus / Teachers:

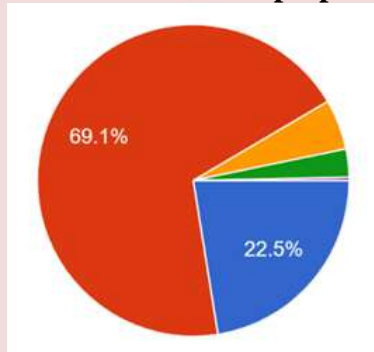
1. How much of the syllabus have been completed in your last academic session?



It was noticed that around 44% of students have agreed that 85-100% of syllabus was covered in their last academic session.

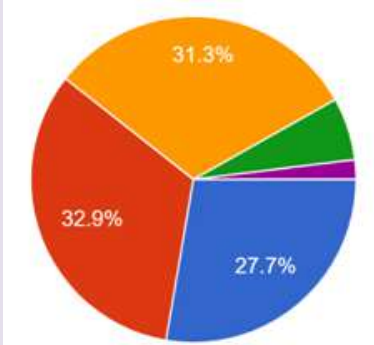


2. How well did teachers prepare for the classes and were able to communicate?



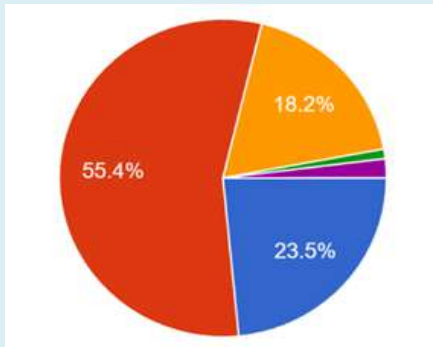
It was observed that 69.1% students have said that the teachers' preparation for the classes was very satisfactory whereas 22.5% said that teacher communicated thoroughly with the students.

3. The teachers approach to teaching can best be described as...



Maximum number of students(32.9%) have said that the teachers approaches were very good at maintaining teaching

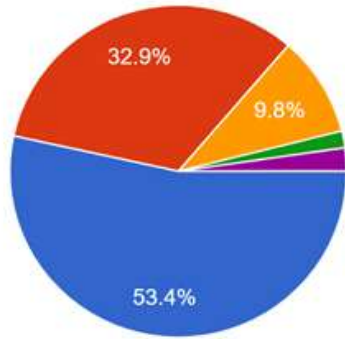
4. Periodical assessments are conducted as per schedule



It was noticed that Majority (55.4%) of agreed that the periodical assessments are conducted as per schedule. 23.5% of students strongly agreed with this statement.

5. Fairness in the internal evaluation process by the teachers.

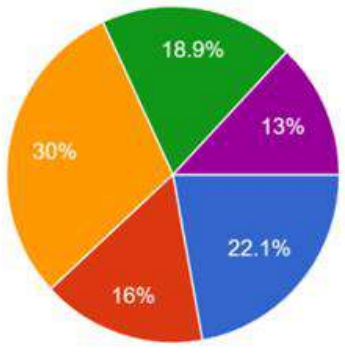
Sunilagavali
Principal
D.H.S.K. Commerce College
Dibrugarh



- Always fair
- Usually fair
- Sometimes unfair
- Usually unfair
- Unfair

It was found that, 53.4% of students have said that the internal evaluation process done by the teachers was always fair. .

6. The College takes active interest in promoting internship, student exchange, field visit, excursion opportunities for students.

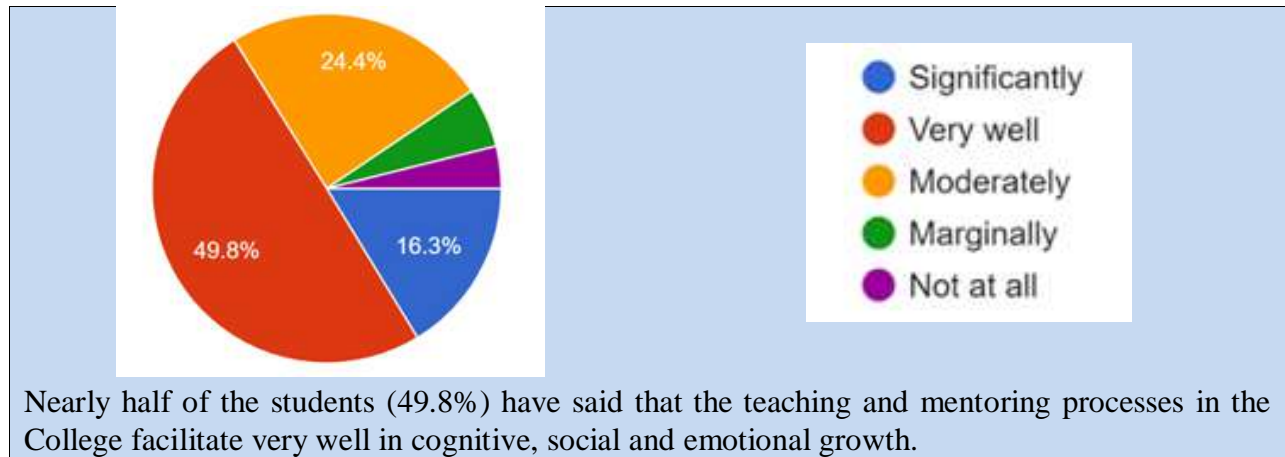


- Regularly
- Often
- Sometimes
- Rarely
- Never

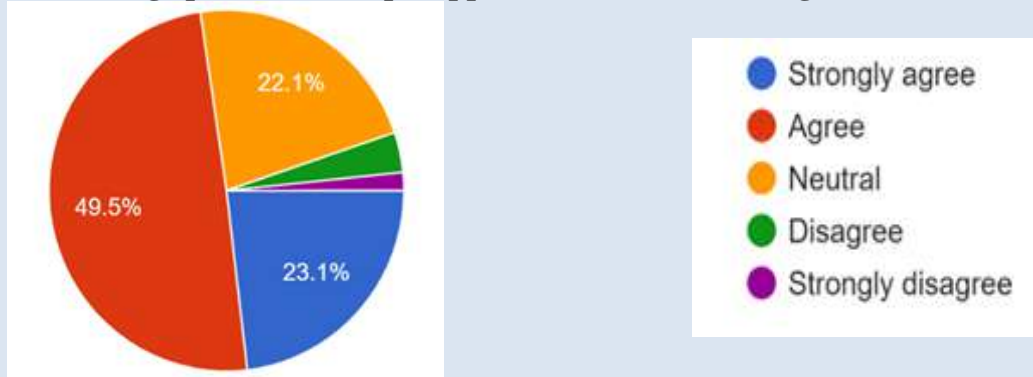
It was noticed that 30% of students said that the college sometimes takes active interest in promoting internship, student exchange, field visit, excursion opportunity for students where as 22.1% agreed that it has happened regularly.

7. The teaching and mentoring processes in the College facilitate you in cognitive, social and emotional growth.

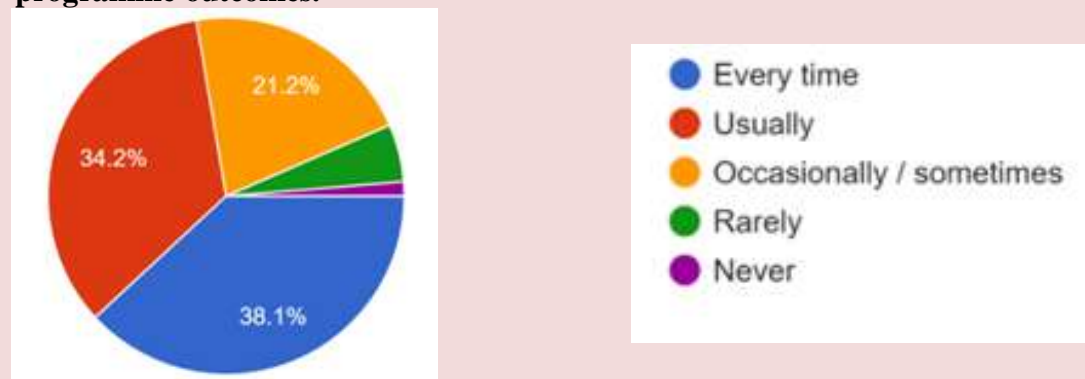
Sunilagatah
Principal
D.H.S.K. Commerce College
Dibrugarh



8. The College provides multiple opportunities to learn and grow

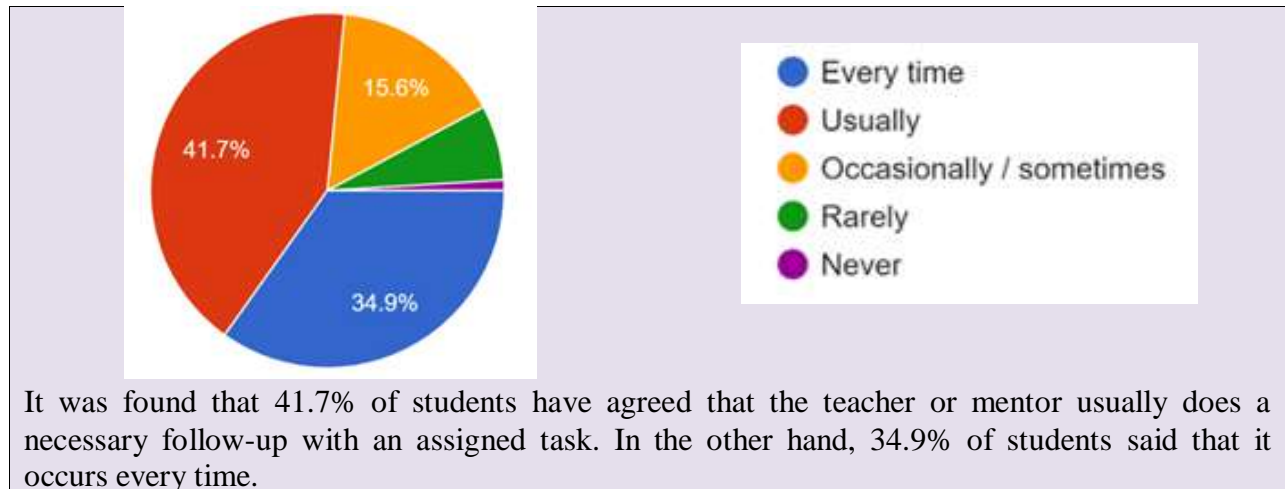


9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

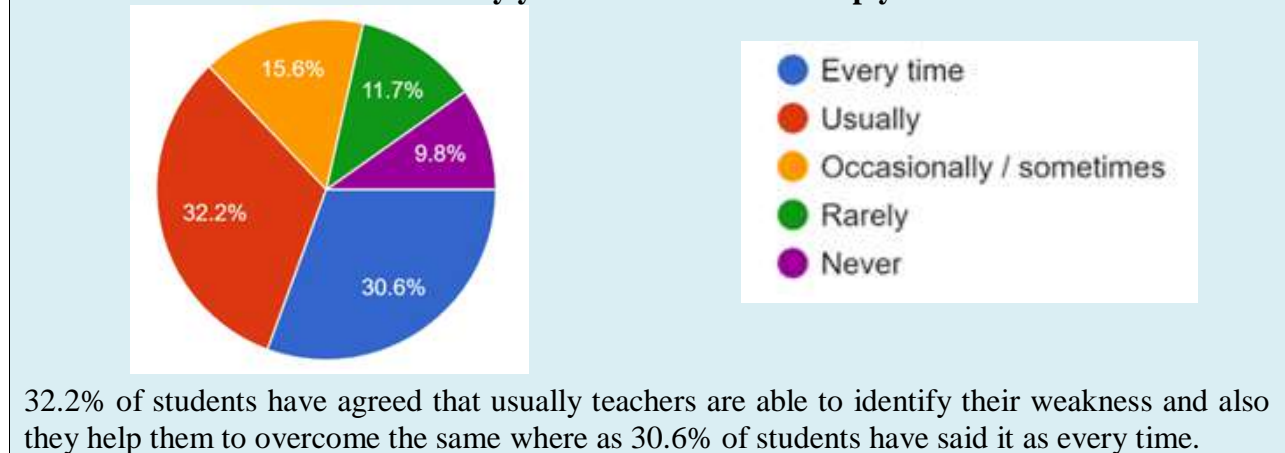


10. Your teacher / mentor does a necessary follow-up with an assigned task to you

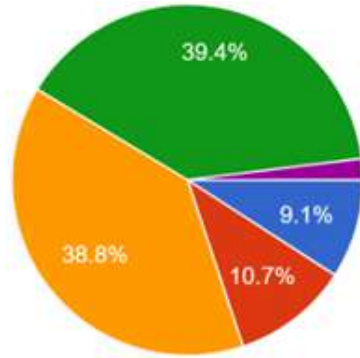
Sunil Kumar
Principal
D.H.S.K. Commerce College
Dibrugarh



11. Teachers are able to identify your weaknesses and help you to overcome them.

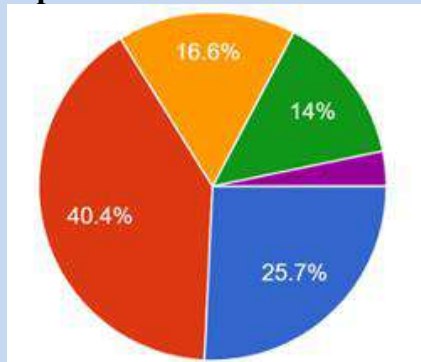


12. The college makes effort to engage students in the monitoring, review and countinuous quality improvement of the teaching learning process.



It was noticed that majority (39.4%) of the students agreed that the college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. On the other hand, 38.8% of students provide neutral response in this case.

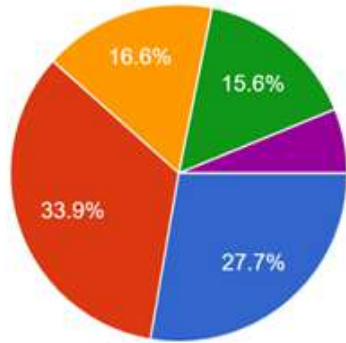
13. The College / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



It was noticed that 40.4% of students said that the teachers moderately uses the student centric methods such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences where as 25.7% of students said that the teachers uses the above mentioned student centric techniques to a great extent.

14. Efforts are made by the College to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

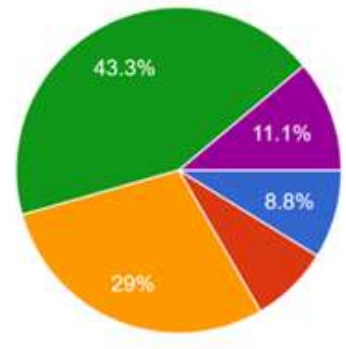
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Principal
D.H.S.K. Commerce College
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- To a great extent
- Moderate
- Some what
- Very little
- Not at all

It was found that 33.9% of students agreed that College moderately takes initiative to inculcate soft skills, life skills and employability skills for the world of work.

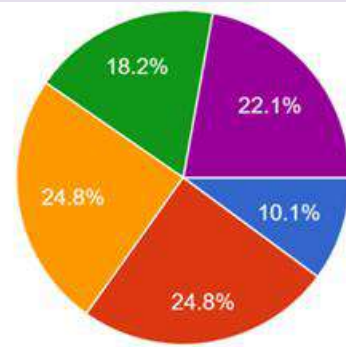
15. Teachers encourage you to participate in extracurricular activities.



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

So far as the extracurricular is concerned, majority (43.3%) of the students agreed that teachers encourage the students to participate in extracurricular activities whereas 29% students remain neutral in this regard.

16. What percentage of teachers use ICT tools such as LCD projector, Multimedia, online mode etc. while teaching.



- Above 90%
- 70 to 89%
- 50 to 69%
- 30 to 49%
- Below 30%

Equal number of students (24.8%) agreed that 50 to 69% & 70 to 89% of teachers uses the ICT tools such as LCD projector, Multimedia, online mode etc while teaching.

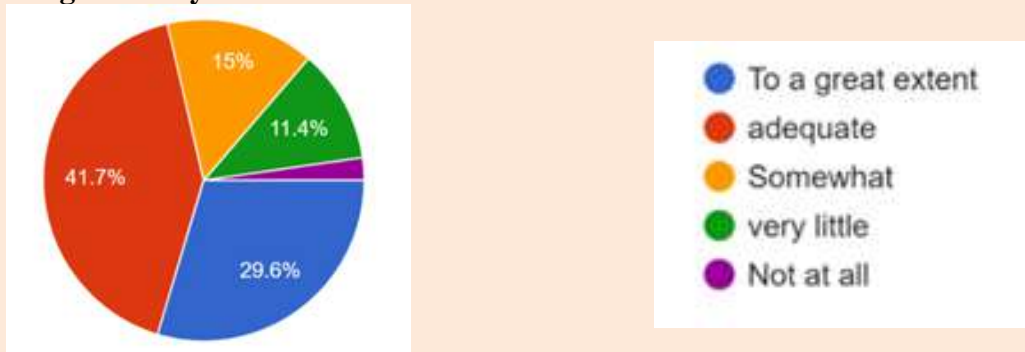


17. How do you find the DHSK Commerce College's administrative offices?



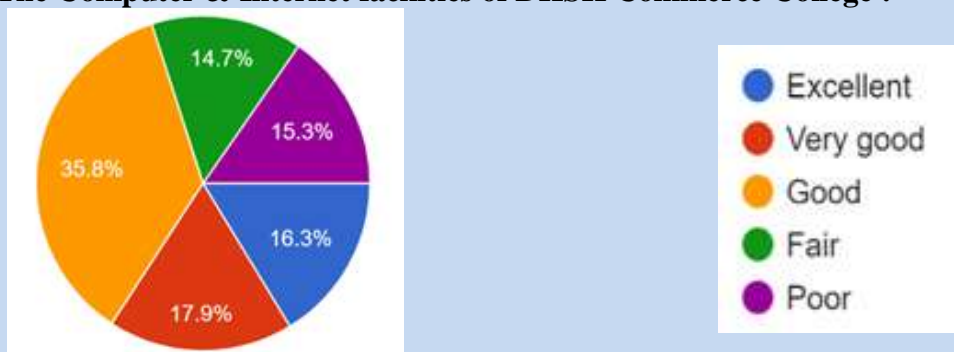
It was found that more than 50% of students have said that the College administrative office is helpful where as 30.9% said it was very helpful.

18. Availability of sufficient course books, text books, journals, magazines etc. in the college Library



41.7% of students said that adequate course books, text books, journals, magazines etc. are available in the College Library.

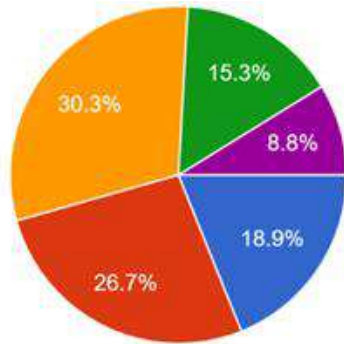
19. The Computer & Internet facilities of DHSK Commerce College :



It was found that 35.8% of the students have said that the computer & internet facilities of the College are good where as 15.3% stated it as poor.

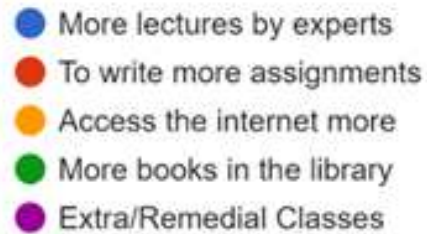
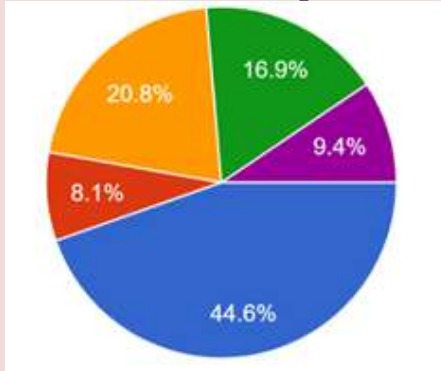
20. Free admission system & scholarship facility in the College :

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Principal
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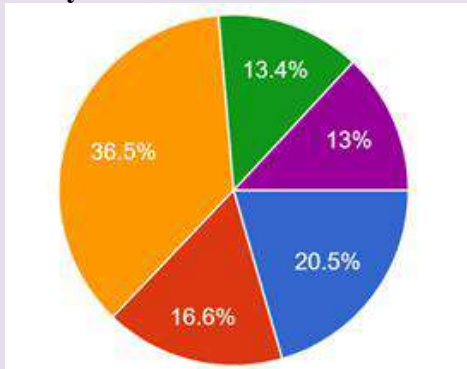
It was noticed that 30.3% of the students have said that the free admission system & scholarship facility of the college is good where as 26.7% students said it was very good.

21. For better academic performance, do you think you need?



Maximum number of students (44.6%) agreed that they need more lectures by expert for better academic performance where as 20.8% of students said that they need more assignment in their respective subject for a good academic performance.

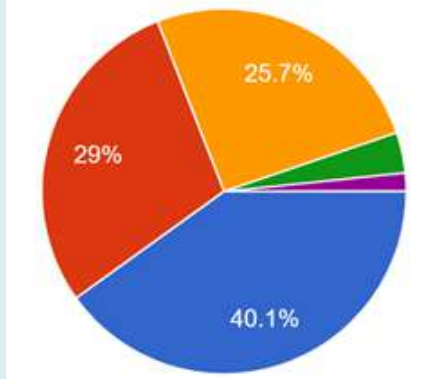
22. Boy's / Girl's Common room facility of the College:



It was found that 36.5% of students have said that the boys & girls common room facility of the College are good where as 20.5% students said that it was excellent.

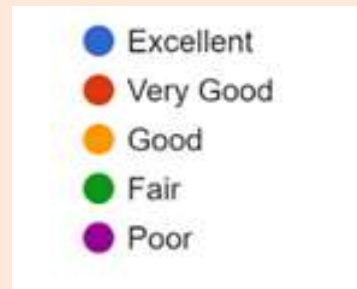
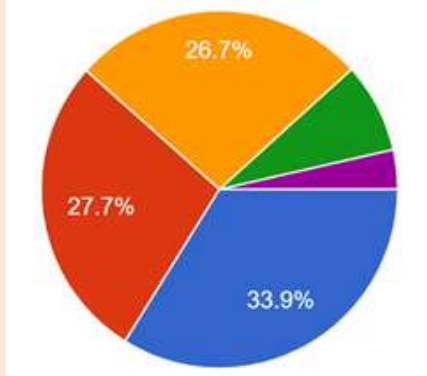


23. The NCC, NSS, ICGC activities of DHSK Commerce College are:



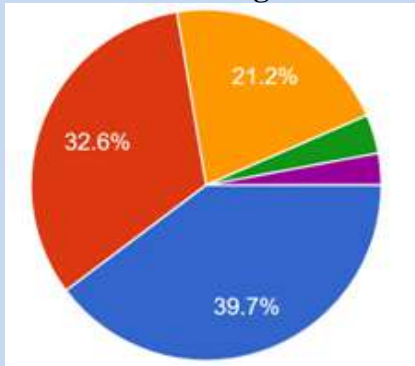
Most of the students (40.1%) have said that the NCC, NSS, ICGC activities of the College is excellent.

24. Pure drinking water facility and Canteen facility in the College is:



It was observed that 33.9% of students have said that the pure drinking water & canteen facilities of the College are excellent.

25. Overall clean and green environment of the College campus is:



The level of overall quality regarding clean & green environment as the 39.7% of students feel is excellent.



Feedback analysis report:

- The analysis of the student's feedback clearly depicts that they are well satisfied with the syllabus, periodical assessment, and internal evaluation of the College.
- The students appreciated the academic related infrastructural facilities such as library, canteen, auditorium and other facilities.
- The students' feedback clearly shows that students are satisfied with the teachers' approaches and communication, teaching & mentoring process, ICT facilities, internship, student exchange, excursion etc.
- It is observed from the students' feedback shows that they are highly satisfied with activities of NCC, NSS & ICGC of the College.
- The students have a favorable opinion on the clean & green environment of the college.

Action Taken Report on students feedback: 2021-22

1. Ongoing Construction of multipurpose multi-storeyed building at college campus
2. Purchase of text books and reference books for library
3. Setting up of a computer lab in the College With 50 computers and start new class
4. To collect and review feedback and suggestions from Faculty members, students, alumni and parents and to take actions accordingly
5. Wi-Fi connectivity has been improved by connecting additional connection units the College campus.
6. Organized national and international level lecture, webinars, seminars for teachers and students
7. Teachers have been encouraged to complete their doctoral degrees and to continue research activities through quality Publications and research projects.
8. Rain water harvesting system has been constructed in the campus.
9. The number of environment friendly Initiatives by NSS, NCC, Women Cell etc. Have been increased and Participation of maximum students in such initiatives is actively being encouraged.
10. Students have been encouraged to engage themselves in online classes organized by teachers from home during corona pandemic.
11. To apply for ISO certification has been Applied for the College



DHSK COMMERCE COLLEGE

Alumni Feedback Analysis Report: 2021-22
Action Taken Report: 2021-22

Alumni feedback is an important source of information for betterment and development of the College. Feedback from alumni on course content, teaching learning process, curriculum / syllabus / evaluation process , library / sports / others and administration for academic year 2021-22 were collected through online (google form), where 78 of the alumni representing different batches. It is the tradition of the College to involve alumni in its activities. Based on the analysis of the responses, the following the findings as follows:

Alumni feedback on syllabus / Teachers:

1. Your opinion on the academic environment of DHSK Commerce College is:

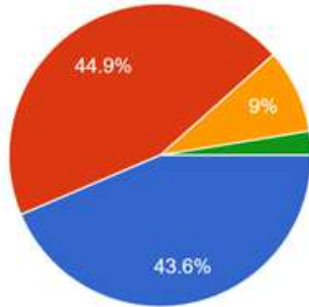


2. Your opinion on the Infrastructure of DHSK Commerce College is:



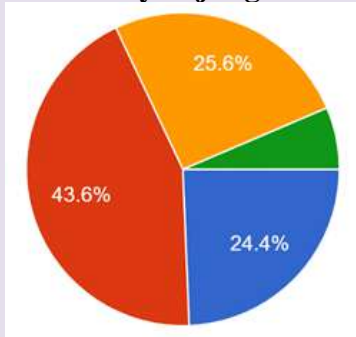


3. Your opinion on Academic skills and knowledge of Faculty members:



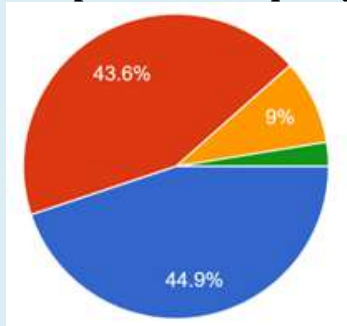
- Excellent
- Good
- Average
- Poor
- No comment

4. How would you judge the College library ?



- Excellent
- Good
- Average
- Poor
- No comment

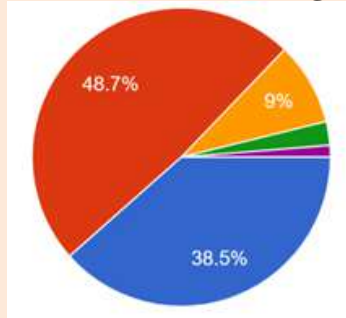
5. Your opinion on the quality of Support and materials provided by the teachers:



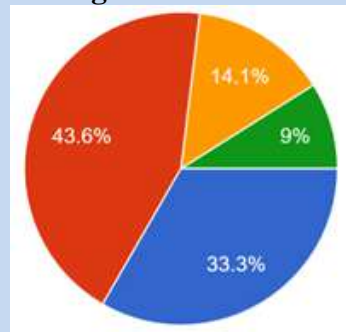
- Excellent
- Good
- Average
- Poor
- No comment



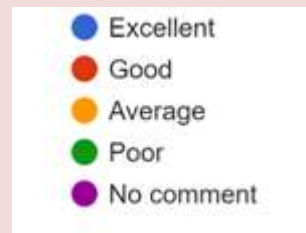
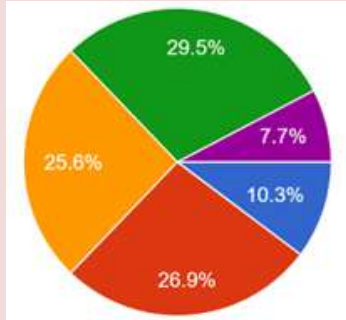
6. Your opinion about the social environment in terms of diversity and inclusiveness of the college?



7. Your opinion on the festivals, events, and extra-curricular activities organized by the college?

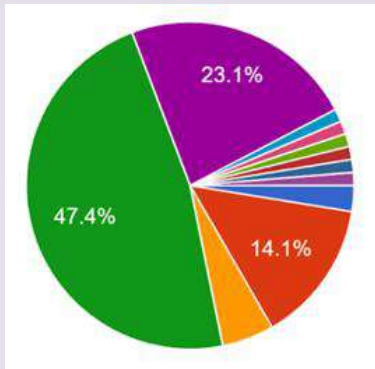


8. Your assessment about the placements, opportunities provided by the college?





9. Your Present Professional Status:



- Working in Public Sector
- Working in Private Sector
- Self Business
- Other
- Student
- Pursuing post graduation
- Studying
- Students



Report:

- About 48.7% of the respondents express the college academic environment as excellent and 47.4% as good.
- 52.6% rated the infrastructure as good, 29.5% as excellent and 14.1% as average.
- 44.9% of alumni members rated that the academic skills and knowledge of faculty members is good and 43.6% stated that it is good.
- 43.6% are of the opinion that the facilities of College library are good and 25.6% felt it was average
- 44.9% are of the opinion that the quality of support and study materials provided by the teachers is excellent and 43.6% rated it as good.
- Regarding the social environment in terms of diversity and inclusiveness of the College, 48.7% alumni rated it to be good, 38.5% as excellent.
- 43.6% of the alumni are of the opinion that the festivals, events and extra curricular activities organized by the college are good and 33.3% felt it was excellent.
- 29.5% of members stated that the placements opportunity provided by the College is poor and 26.9% stated that it is good.
- In so far professional status is concerned 47.4% of alumni members stated that they were engaged in other sector rather than public and private sector after leaving the college.

Suggestions forwarded by Alumni:

The following suggestions can be deduced from the analysis of alumni feedback

- Need to improve in extracurricular activities
- More practical knowledge is needed
- Arrange more placement drives in the College
- Introduce more certificate course
- Focus more on teaching useful skills like SEO marketing, blogging, tally etc.
- Ensure availability of updated self help books
- Library facility need to be more updated
- Provide more financial support for the economically weaker students.

Action Taken Report on Alumni Feedback: 2021-22

Based on the valuable suggestions derived from the analysis of alumni feedback, we are dedicated to enhancing the overall college experience. Here are the actions taken in response to these suggestions:

Sudhaganta
Principal
D.H.S.K. Commerce College
Dibrugarh



Improvement in Extracurricular Activities: The College initiated a plan to diversify and enrich extracurricular activities to provide a more holistic education experience by introducing extra courses.

Placement Drives: The College is actively working on organizing more placement drives to enhance career prospects for our students with the help of ICGC Cell.

Introduction of Certificate Courses: New certificate courses are being introduced to provide students with additional skills and qualifications.

Library Facility Enhancement: The College is investing in the library facilities to ensure they are more modern and equipped with the latest resources.

Financial Support for Economically Weaker Students: Efforts are being made to provide more financial support to students who come from economically disadvantaged backgrounds.

The College is committed to addressing these recommendations and continuously improving the college environment for current and future students. Your feedback is vital to us, and we will keep you informed about the progress of these initiatives. We encourage continued engagement with the college and welcome any further suggestions or concerns.



D.H.S.K. COMMERCE COLLEGE: DIBRUGARH

A Co-educational Commerce College having P.G. department affiliated to Dibrugarh University
(The first full-fledged Commerce College in the North Eastern Region of India)

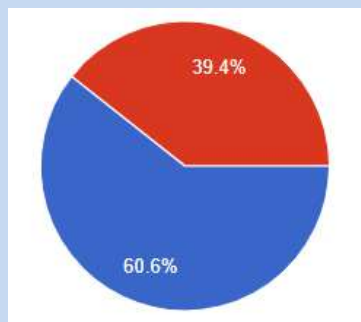
Evaluation of Feedback from Faculty (2021-22)

Feedback collected on the basis of the pro forma filled by faculty members, following is the report of feedback and action taken by the college:
(No. of Respondents: 33)

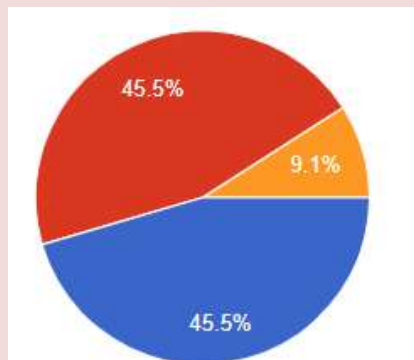
Objectives of the Survey:

- To know the opinion of teachers of DHSK Commerce College towards academic environment of the college.
- To understand the need and requirements of teachers towards facilities available in the college campus in the process of teaching - learning.

1. The Vision, Mission & Objectives of DHSK Commerce College are known to faculties.

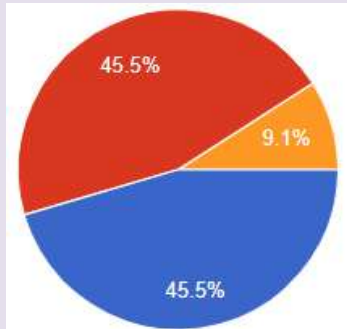


2. Aims and objectives of the present Undergraduate CBCS syllabi are well defined and clear to teachers and students



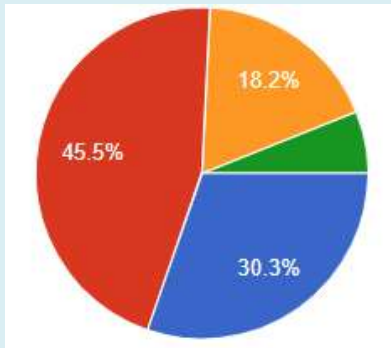
Anshuagana L.
Principal
D.H.S.K. Commerce College
Dibrugarh

3. Programmes Outcomes and course outcomes of the Syllabi is well defined.



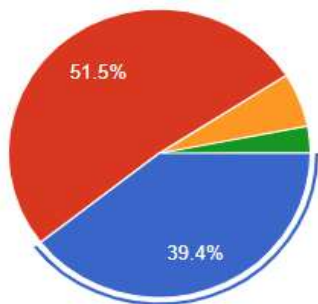
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

4. The Curriculum have good academic flexibility to fulfill the needs of the students



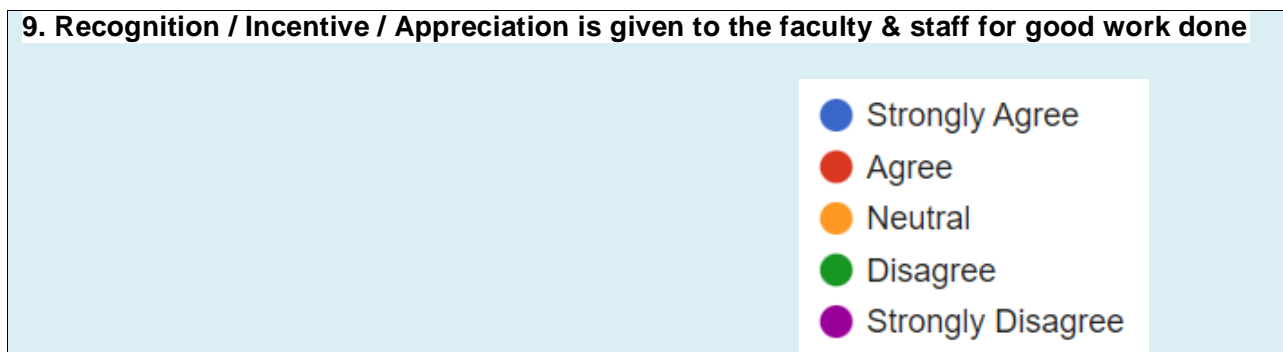
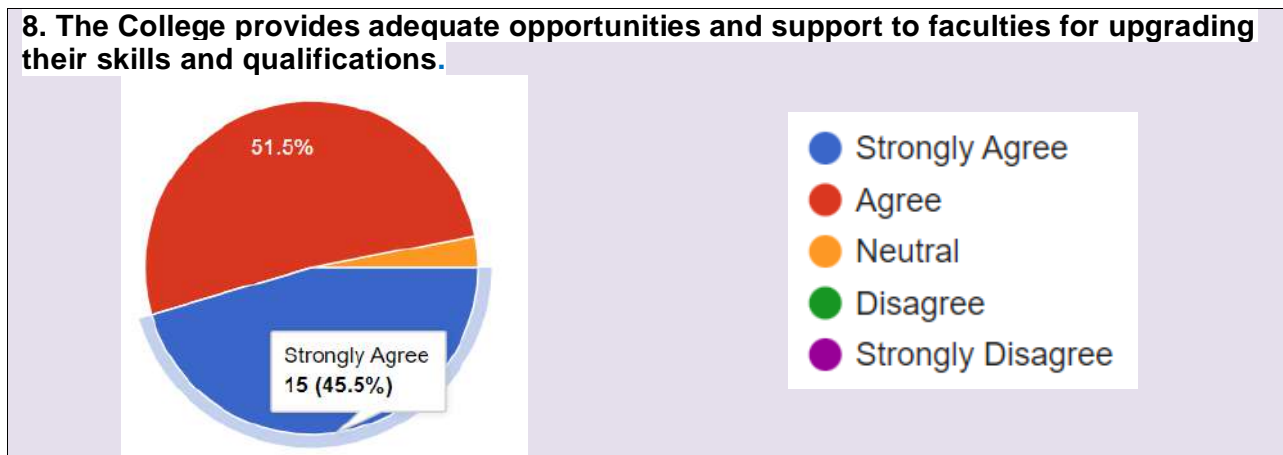
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

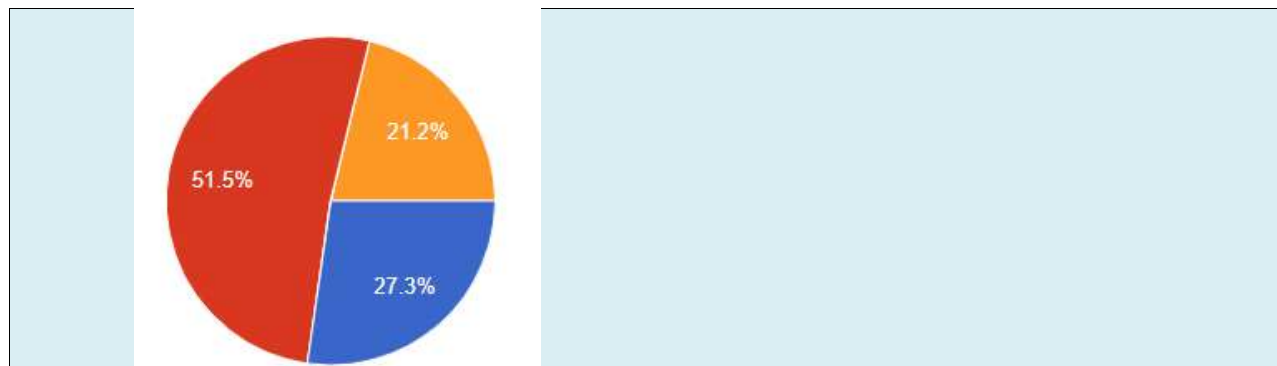
5. Sufficient text books, reference books and resources are available in the College Library & Departmental library:



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

6. Computer and ICT facilities are available for ICT based teaching to students





10. Common rooms, classrooms, toilets, labs, playground, are clean and well maintained



Analysis of the Report:

1. 60.6% of faculties agree that they have clear knowledge about the vision, mission & objectives of the College
2. Most of teacher (45.5%) strongly agreed that the aims and objectives of the present undergraduate CBCS syllabi are well defined and clear to teachers and students.

Sushagana L
Principal
D.H.S.K. Commerce College
Dibrugarh

3. It is also observed that 45.5% of teachers strongly agreed with the programmes outcomes / course outcome of the syllabi.
4. 45.5% of teachers agreed that the curriculum have good academic flexibility to fulfill the needs of the students.
5. 51.5% of teachers agreed that sufficient text books, reference books and resources are available in the College library & departmental library.
6. Half of the faculty members (51.5%) agreed that the sufficient computer and ICT facilities are available in the College for ICT based teaching to students.
7. The teachers' feedback on College administration & management was mostly positive as 63.6% of them strongly agreed it.
8. 51.5% of faculties agreed that the college provides adequate opportunities and support to them for upgrading their skills and qualifications.
9. Most of the faculties (51.5%) were of opinion that the College authority recognized and appreciated the faculties and staff for their good work.
10. 57.6% of faculties agreed that the common rooms, classrooms, toilets, labs, playground of the college are clean and well maintained.

Actions Taken:

1. The vision, mission & objectives of DHSK Commerce College are displayed in the college campus, College Website and soft copies of the same have been circulated among the new incumbents.
2. Faculty members are given full freedom to express their views regarding choice of subjects to be taught, books to be purchased in the library; IT related services so that they put in their best efforts.
3. Faculty members are encouraged to develop their knowledge base through participation in conferences and seminars. Besides, faculty development programs are also organized from time to time
4. Faculties are allowed to apply directly for participation in seminars and conferences through the Principal. They are also paid registration fees for presentation of papers.
5. The HODs have been instructed to involve faculty members in subject allocations and the HODs maintain proper record of suggestions given by faculty members for improving teaching and learning
6. The faculties are given freedom and flexibility in adopting new pedagogic techniques for effective curriculum delivery. Faculty are instructed to help other faculty members in using Smart boards effectively
7. All department have been asked to submit detailed report regarding the infrastructure facilities available to the faculty members in the department
8. The Research Committee is given the responsibility for the publication of peer reviewed research journal with ISSN where faculties are motivated to publish papers.


Principal
D.H.S.K. Commerce College
Dibrugarh

9. The principal and HODs is given responsibility to motivate and counsel the faculty members to work in cooperation for effective outcomes
10. Regular monitoring is done regarding cleanliness and other facilities in the common room, classrooms and washrooms
11. Any suggestions from faculty members will be invited to get better the quality of services of canteen in the college and accordingly actions will be taken

Action Taken Report on Teachers Feedback: 2021-22

- The College is building a new, multi-story, multipurpose building on our college campus.
- The College has bought new books for the library, both textbooks and reference materials.
- The College in association with the IQAC gathered feedback and suggestions from faculty, students, alumni, and parents, and we're acting on them.
- The College has improved the Wi-Fi on campus by adding more connection units.
- The College has organized national and international-level talks, webinars, and seminars for both teachers and students.
- Teachers are being motivated to finish their Ph.D. degrees and keep doing quality research and publishing.
- The College has installed a rainwater harvesting system on campus.
- During the COVID-19 pandemic, we encouraged students to attend online classes taught by their teachers from home.


Principal
D.H.S.K. Commerce College
Dibrugarh



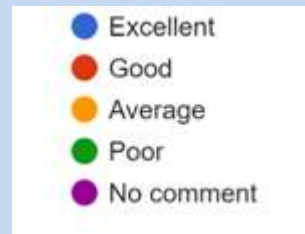
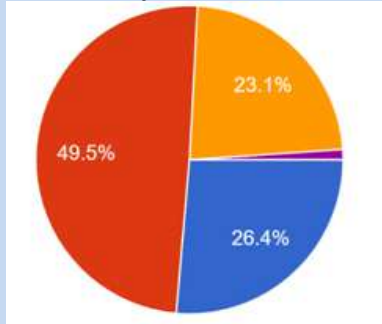
DHSK COMMERCE COLLEGE

Parent Feedback Analysis Report: 2021-22 Action Taken Report on the basis of parents' feedback: 2021-22

The feedback from parents is an important measure for the College to recalibrate and help it in its incessant drive to improve the quality of academic programmes offered, infrastructural and teaching – learning facilities geared towards outcome based learning and holistic education. Parent's feedback reflects the success of the College in this respect. For the academic year 2021-2022 around 91 parents gave their feedback about all the respect. The feedback on various aspects were collected through online.

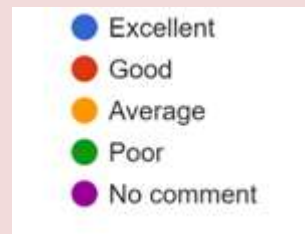
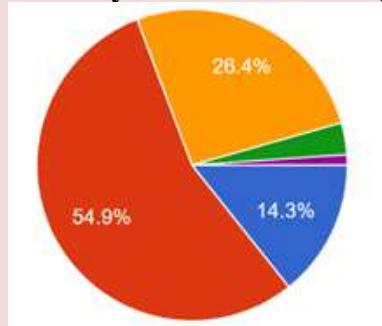
Parents feedback on syllabus / Teachers:

1. How would you rate the infrastructure of the college?



49.5% of parents mentioned that the various physical infrastructures provided by the College for the students are good, 26.4% of them told it is excellent.

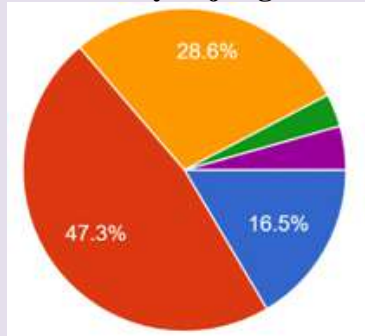
2. How do you rate the learning experience of your son/ daughter in the college?



Most of the Parents (54.9%) stated that the learning experience of their son / daughter in the College is good, 26.4% said it is average.

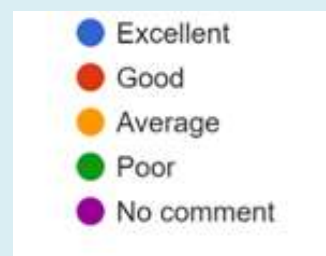
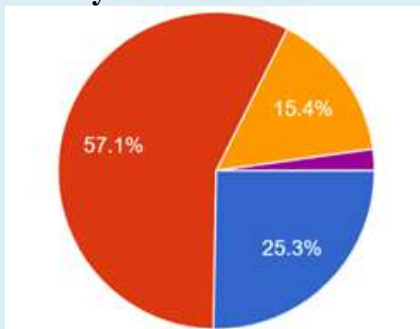


3. How would you judge the College library ?



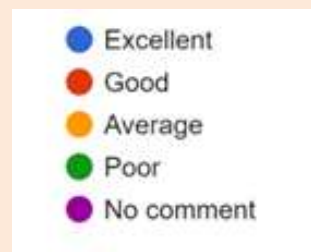
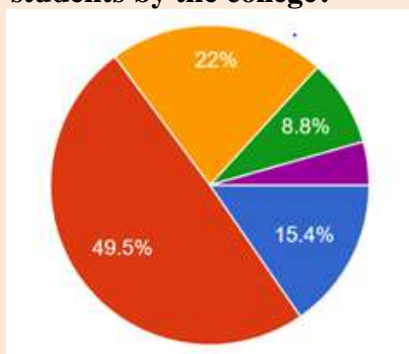
47.3% of parents said that the library facilities offered by the College are good, 28.6% said that it is average and 16.5% said it is excellent.

4. What is your comment on the academic skills and knowledge of the college faculty?



Majority of the parents mentioned (57.1%) that the academic skills and knowledge of the College faculties are good, 25.3% said it is excellent.

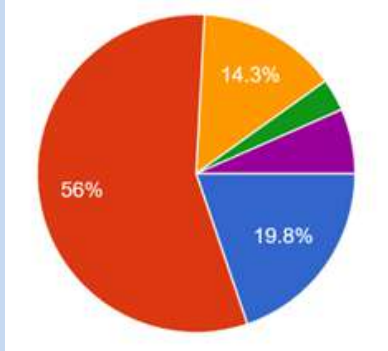
5. How would you rate the resources/ study materials/ e-resources provided to students by the college?



49.5% of parents opined that the resources / study materials / e-resources provided by the College is good, 22% told it is average and 15.4% expressed that it is excellent.

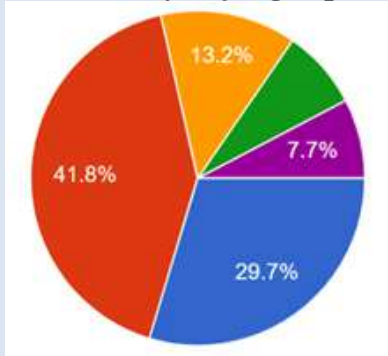


6. How would you describe the social environment in terms of diversity and inclusiveness of the College?



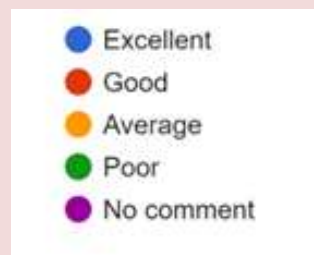
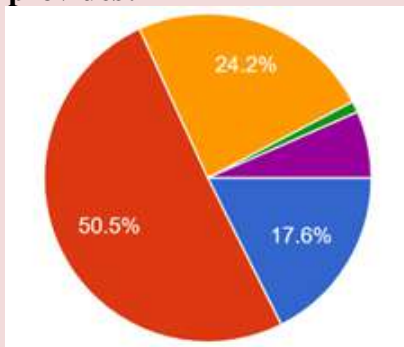
56% of parents mentioned that the social environment in terms of diversity and inclusiveness of the College is good, 19.8% told that it is excellent.

7. How would you judge Sports facilities/ NCC/NSS in the College ?



41.8% and 29.7% opined that the extracurricular activities given by the College in case of Sports facilities and other (NCC/NSS) is good and excellent respectively.

8. What is your opinion about the counselors and mentors that the college provides?



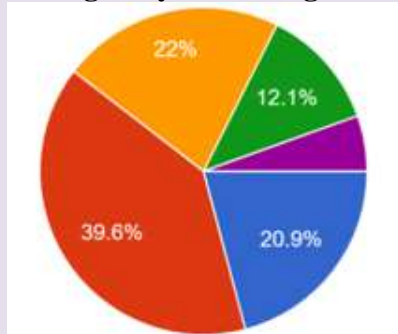
Half of the Parents (50.5%) mentioned that the quality of counseling and mentoring offered

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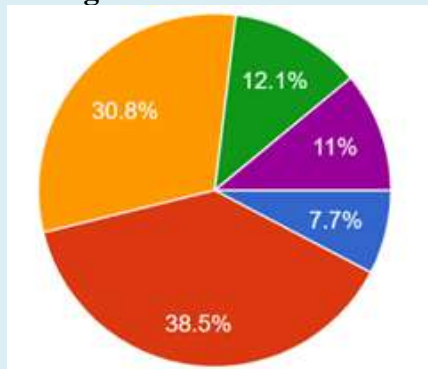
to the students is good, 24.2% told that it is average.

9. What is your opinion about the fests, events, and extra-curricular activities arranged by the College?



39.6% of parents mentioned that the fests, events and extra-curricular activities arranged by the College is good, 22% told it is average.

10. What is your assessment about the placements opportunities provided by the college?



The placements opportunities provided by the College are according to 38.5% good, 30.8% of parents opined it is average while 12.1% said it is poor.



Analysis and Outcomes:

- Parents are satisfied with the good infrastructure of the College.
- Parents are satisfied with library facilities and course materials provided by the College.
- Parents also found that the children have a good learning experience in the College as a result of the good knowledgeable faculties teaching the children.
- Parents are satisfied with the extra curriculum activities and sports facilities offered by the College
- Parents are satisfied with the counselors and the mentors provided by the College.

Recommendations and Suggestions:

1. It was suggested that there would be more resources provided in the library and an improvement made in the Canteen facilities provided by the College.
2. Parents also felt that the placements and internship opportunities by the College needed improvement.

Action Taken Report on the basis of parents' feedback: 2021-22

- Ongoing Construction of a multipurpose multi-storied building at the college campus.
- Purchase of textbooks and reference books for the library.
- Setting up a computer lab in the college with 50 computers and starting a new class.
- To collect and review feedback and suggestions from faculty members, students, alumni, and parents and to take actions accordingly.
- Wi-Fi connectivity has been improved by connecting additional connection units to the college campus.
- Organized a number of national and international level lectures, webinars, seminars for teachers and students in association with many departments.
- Teachers have been encouraged to complete their doctoral degrees and continue research activities through quality publications and research projects.
- A rainwater harvesting system has been constructed on the campus.
- The number of environment-friendly initiatives by NSS, NCC, Women's Cell, etc. has been increased, and the participation of a maximum number of students in such initiatives is actively being encouraged.
- Students have been encouraged to engage in online classes organized by teachers from home during the COVID-19 pandemic.
- An application for ISO certification has been submitted for the college.