

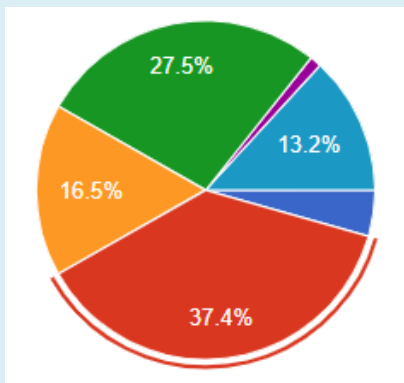


1. STUDENTS FEEDBACK ANALYSIS – 2019-20, AND 2. ACTION TAKEN REPORT FOR THE YEAR 2019-20

1. STUDENTS FEEDBACK ANALYSIS REPORT

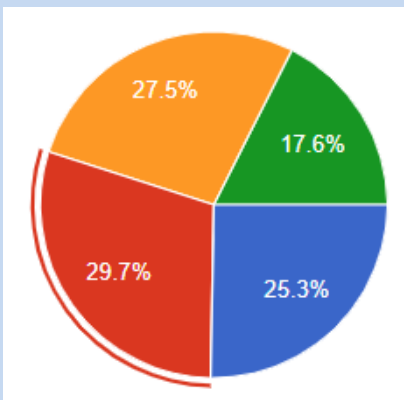
The student satisfaction survey was taken as per NAAC guidelines. The following are the feedback received and accordingly analysis has been done, followed by Action Taken Report.

1. Course Specialty (Honours):



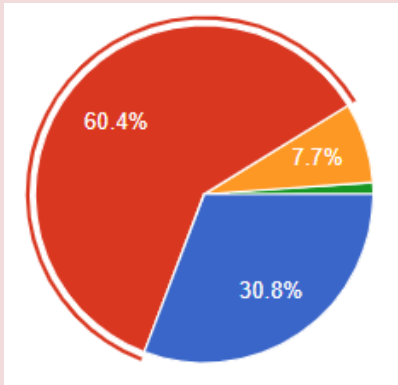
- General
- Accounting & Finance
- Banking & Insurance
- HRM
- International Business
- Marketing

2. How much of your B.Com. Syllabus was covered in your last session?

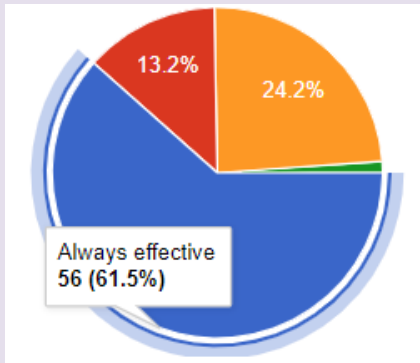


- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%

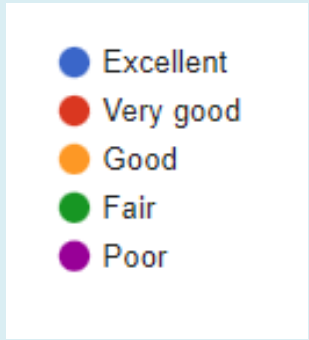
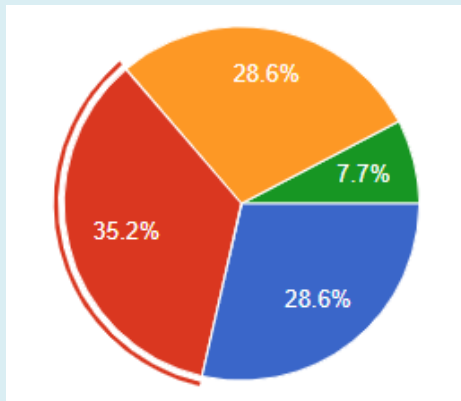
3. How well did the teachers prepare for the classes?



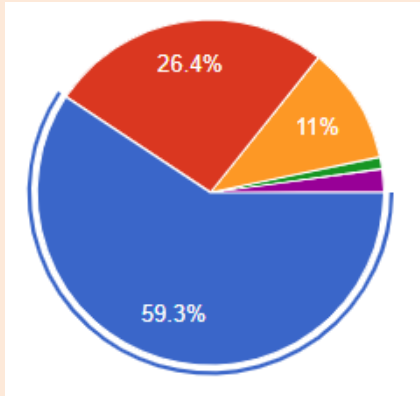
4. How well were the teachers able to communicate



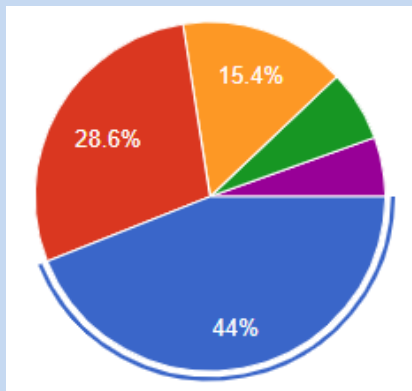
5. The teacher's approach to teaching can best be described as



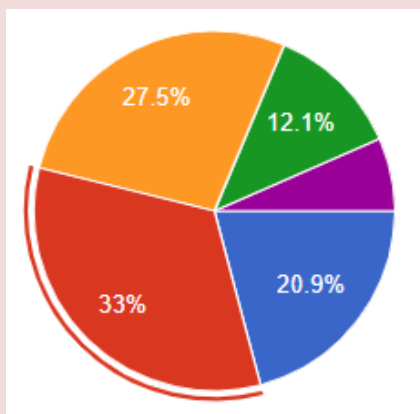
6. Fairness in the internal evaluation process by the teachers



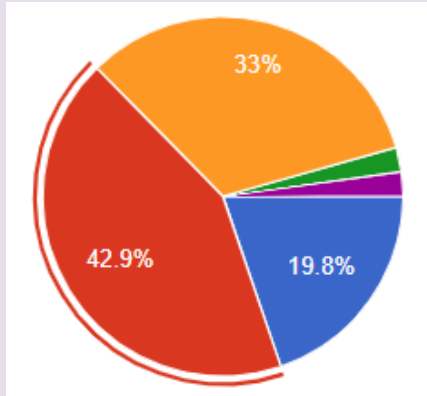
7. Was your performance in assignments discussed with you?



8. The College takes active interest in promoting internship, student exchange, field visit, excursion opportunities for students

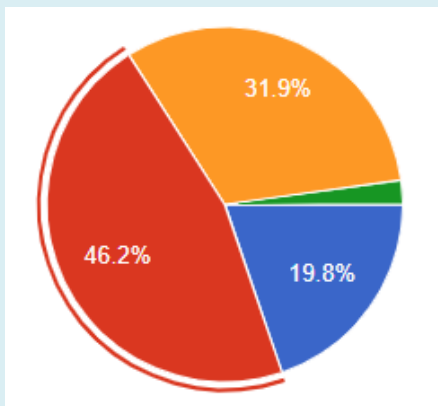


9. The teaching and mentoring process in your College facilitates you in cognitive, social and emotional growth.



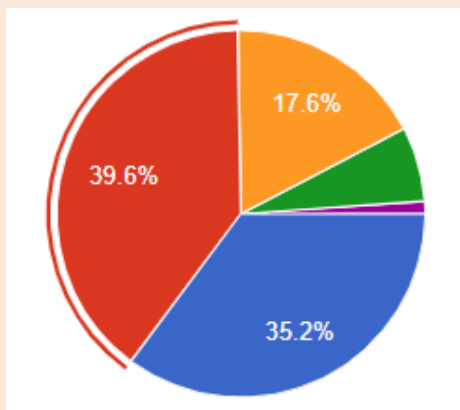
- Significantly
- Very well
- Moderately
- Marginally
- Not at all

10. The College provides multiple opportunities to learn and grow.



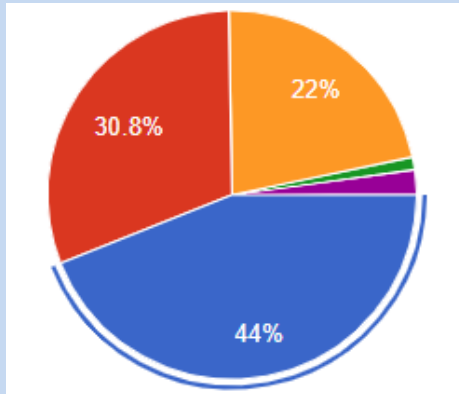
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

11. Teachers inform you about your expected competencies, course outcomes and programme outcomes



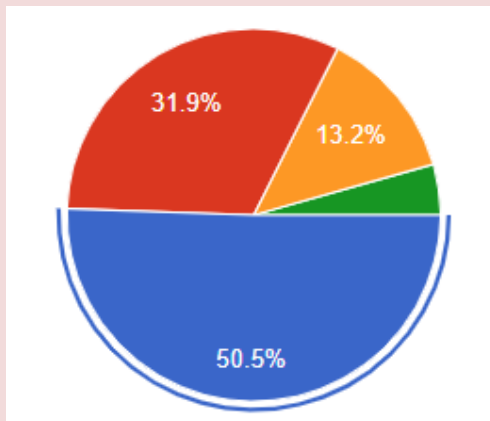
- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

12. Your teacher / mentor does a necessary follow-up with an assigned task to you.



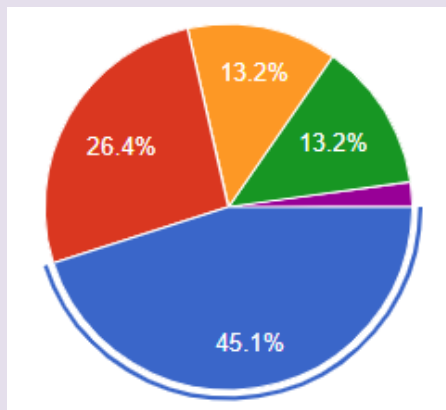
- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

13. The teachers illustrate the concepts through examples and applications



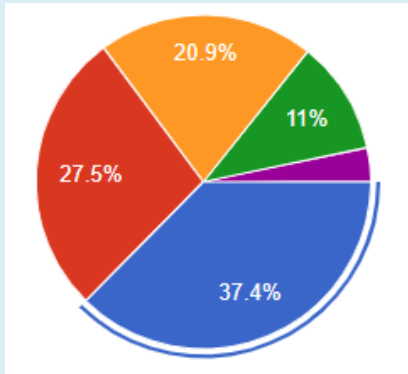
- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

14. The teachers identify your strengths and encourage you with providing right level of challenges.



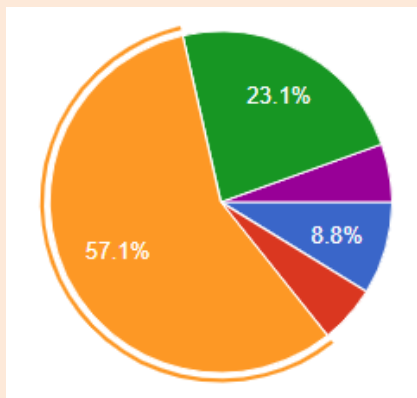
- Fully
- Reasonably
- Partially
- slightly
- Unable to

15. Teachers are able to identify your weaknesses and help you to overcome them



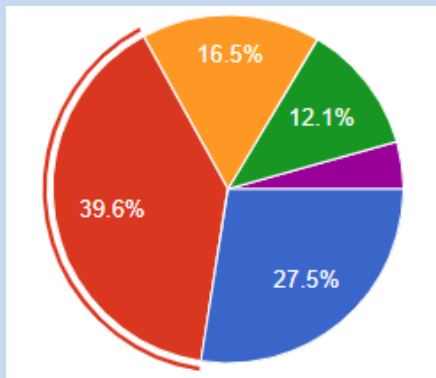
- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

16. The College makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

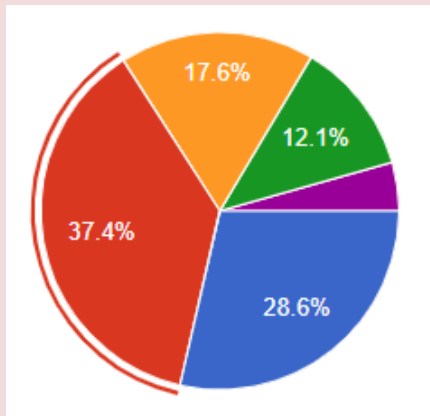
17. The College / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



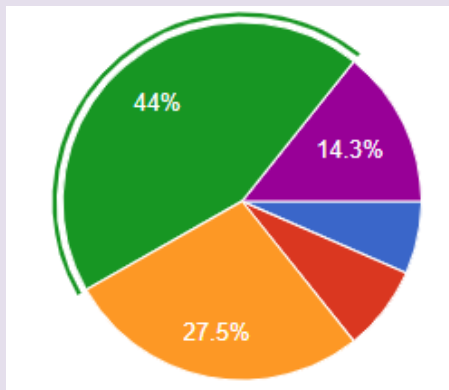
- To a great extent
- Moderate
- Some what
- Very little
- Not at all

18. Efforts are made by the College to inculcate soft skills, life skills

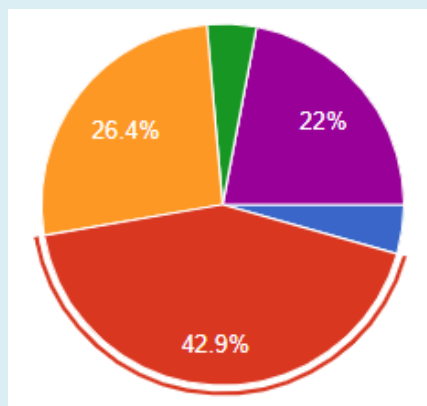
and employability skills to make you ready for the world of work.



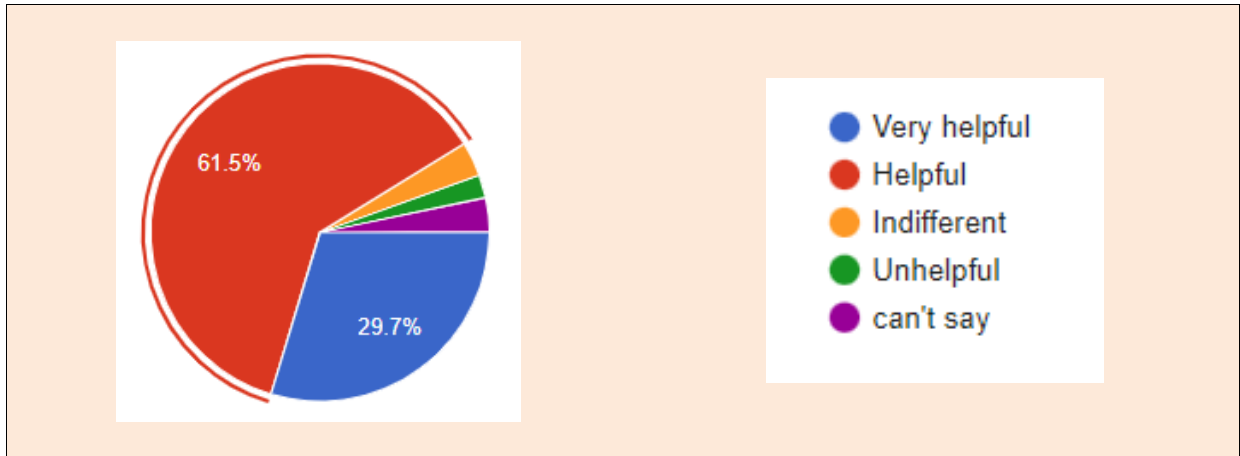
19. Teachers encourage you to participate in extracurricular activities.



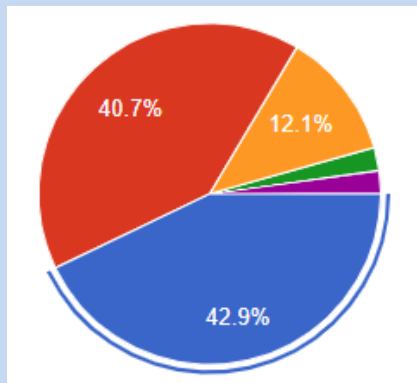
20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, online mode etc. while teaching.



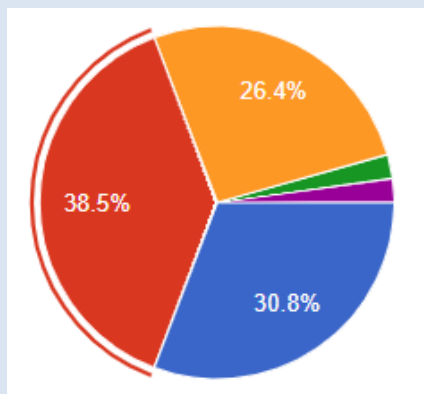
21. How do you find the DHSK Commerce College's administrative offices?



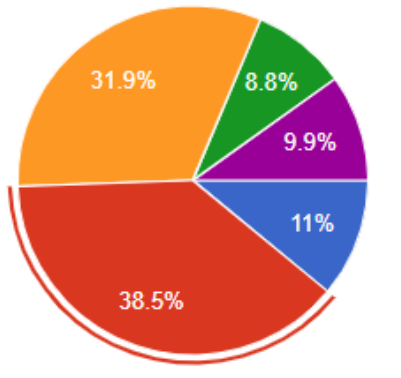
22. Availability of sufficient course books, text books, journals, magazines etc. in the college Library



23. The overall Library facility of DHSK Commerce College :

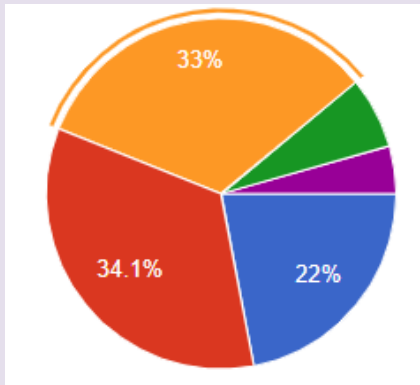


24. The Computer & Internet facilities of DHSK Commerce College :



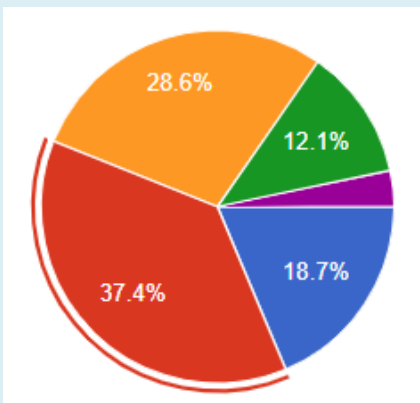
- Excellent
- Very Good
- Good
- Fair
- Poor

25. Free admission system & scholarship facility in the College :



- Excellent
- Very Good
- Good
- Fair
- Poor

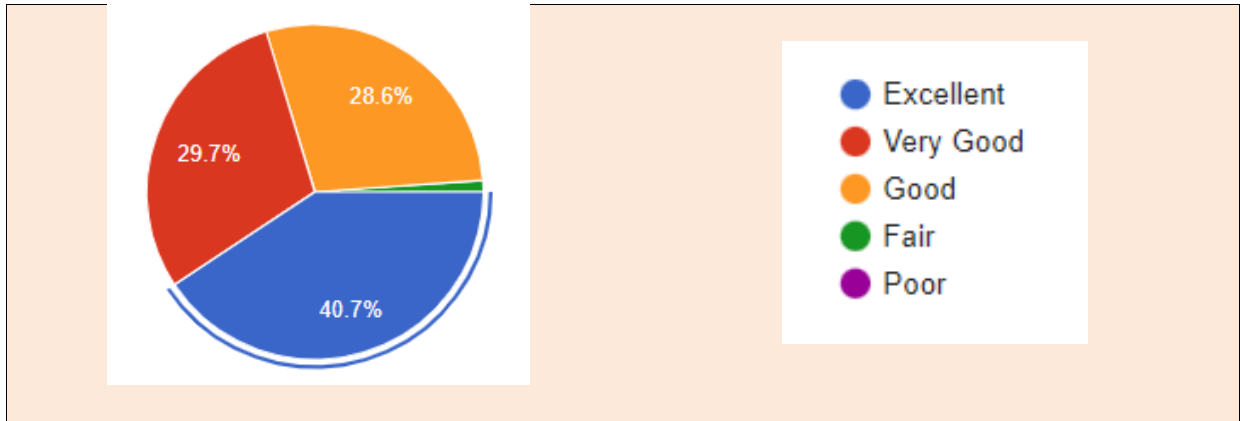
26. Boy's / Girl's Common room facility of the College :



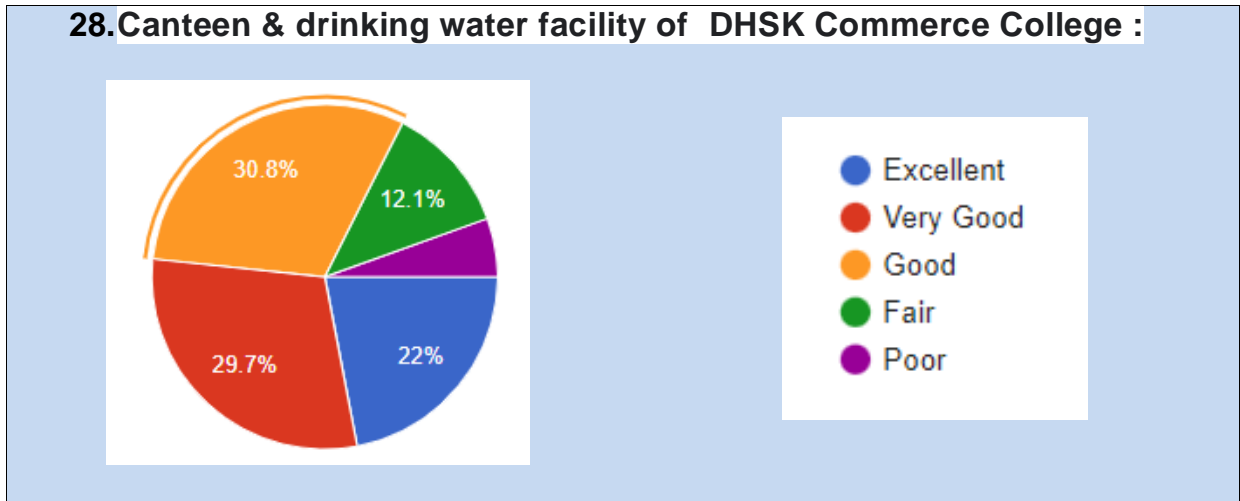
- Excellent
- Very Good
- Good
- Fair
- Poor

27. The NCC & NSS activities of DHSK Commerce College :

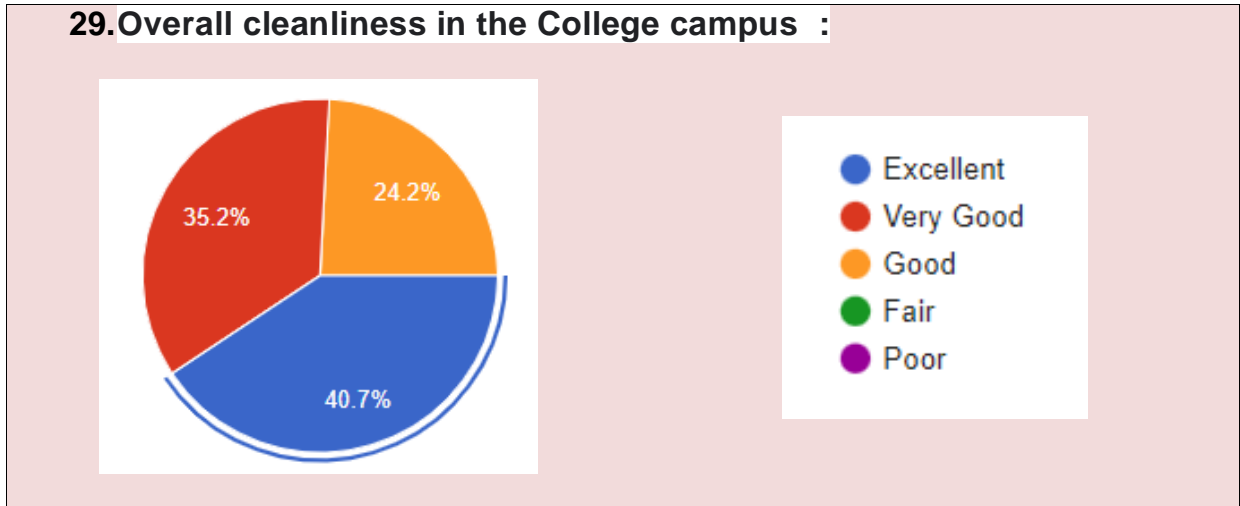
Sunil Kumar
Principal
D.H.S.K. Commerce College
Dibrugarh



28. Canteen & drinking water facility of DHSK Commerce College :



29. Overall cleanliness in the College campus :



STUDENTS SUGGESTION

Sanjaganta L
Principal
D.H.S.K. Commerce College
Dibrugarh



1. the College must conduct internship programme
2. Much more cleanliness is required and also library should provide more books ,magazines to the students who needs it.. classrooms need to be more clean and well maintained.
3. Use of case studies in some subjects especially in the Mcom department will help us to engage actively in the classes
4. needs to develop more by conducting various programmes which inculcate soft skills, life skills and employability skills to make you ready for the world of work

Feedback analysis report:

- The analysis of the student's feedback clearly depicts that they are well satisfied with the syllabus, periodical assessment, and internal evaluation of the College.
- The students appreciated the academic related infrastructural facilities such as library, canteen, auditorium and other facilities.
- The students' feedback clearly shows that students are satisfied with the teachers' approaches and communication, teaching & mentoring process, ICT facilities, internship, student exchange, excursion etc.
- It is observed from the students' feedback shows that they are highly satisfied with activities of NCC, NSS & ICGC of the College.
- The students have a favourable opinion on the clean & green environment of the college.

2. Action Taken Report on student's feedback: 2019-20 DHSK Commerce College, Dibrugarh

We appreciate Our students' positive feedback and are committed to maintaining and enhancing the quality of your educational experience. Here are the specific actions we are taking based on your feedback:

1) Syllabus and Assessment:

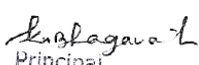
The College acknowledges your satisfaction with the syllabus, periodical assessments, and internal evaluations. To uphold these standards, we will ensure continuous review and updates to the syllabus to remain relevant and in line with industry needs.

2) Academic Facilities:

The College is delighted that you appreciate the academic-related infrastructural facilities such as the library, canteen, auditorium, and others. To further elevate these facilities, the College will allocate resources for continuous improvement, focusing on your specific needs and suggestions.

3) Teaching and Mentoring:

Our students' satisfaction with the teachers' approaches, communication, teaching methods, mentoring, and ICT facilities are valued. To sustain these high standards, the College will encourage faculty development, enabling them to further enhance their teaching methodologies. The College will invest in ICT infrastructure improvements to facilitate a more efficient learning environment.


Principal
D.H.S.K. Commerce College
Dibrugarh



4) NCC, NSS, & ICGC Activities:

Our students' high satisfaction with NCC, NSS, and ICGC activities is encouraging. To maintain and enrich these programs, the College will provide more opportunities for students to participate actively and seek collaborative events that align with your interests and aspirations.

5) Clean & Green Environment:

The College is pleased with your favorable opinion on the clean and green campus environment. To uphold and improve this, our commitment to environmental sustainability will continue, ensuring a clean and aesthetically pleasing campus.

The highly value this student's feedback and encourage you to reach out with any additional suggestions or concerns. Your input is instrumental in our ongoing efforts to provide you with a conducive and enriching learning environment.

The College thanks for positive feedback and dedication to making our college a better place.


Principal
D.H.S.K. Commerce College
Dibrugarh

Principal
DHSK Commerce College
Dibrugarh


Principal
D.H.S.K. Commerce College
Dibrugarh



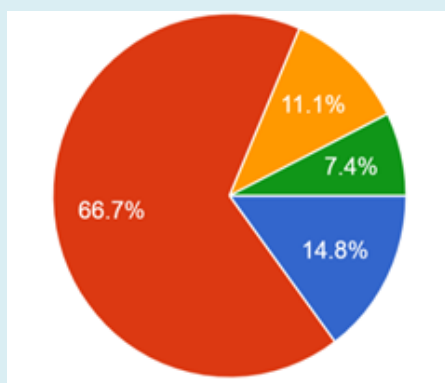
Teachers Feedback Analysis Report: 2019-20 Action Taken Report- 2019-20 on Teachers Feedback DHSK Commerce College

Report on Teachers' Feedback conducted by IQAC, D.H.S.K. Commerce College

Objectives of the Survey:

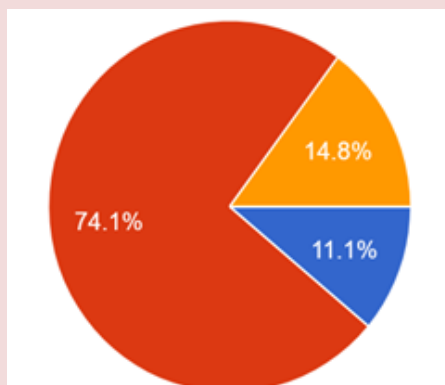
- To know the opinion of teachers of DHSK Commerce College towards academic environment of the college.
- To understand the need and requirements of teachers towards facilities available in the college campus in the process of teaching - learning.

1. Current Undergraduate syllabus of Dibrugarh University is need based



● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

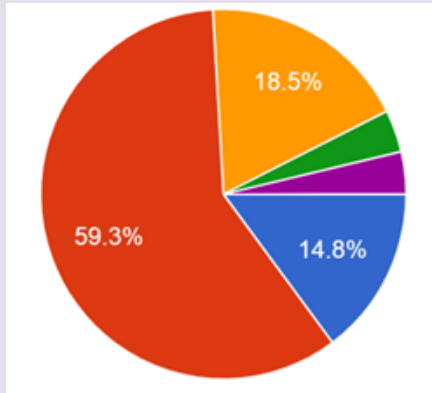
2. The curriculum have current content



● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

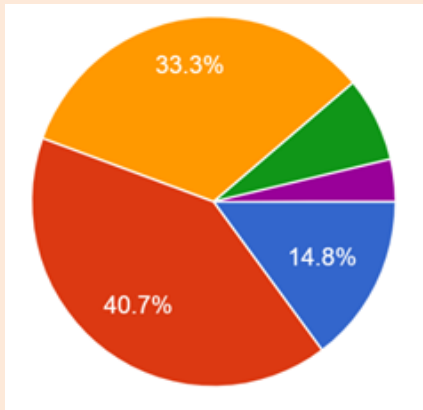


3. Programmes Outcome of the Syllabi is well defined:



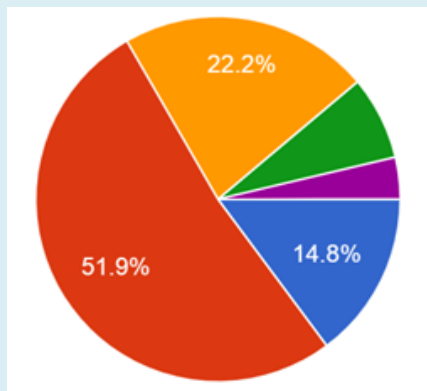
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

4. The curriculum have good academic flexibility



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

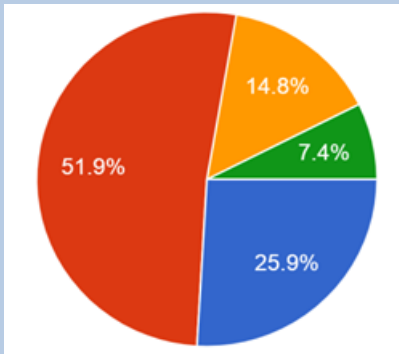
5. The course content fulfils the need of students



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

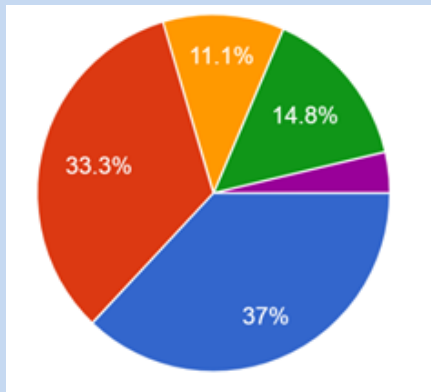


6. Sufficient text & reference books are available in the college Library & Department



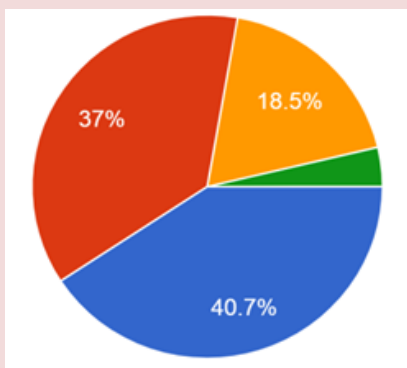
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

7. Information and communication Technology (ICT) facilities in the college are adequate and satisfactory



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

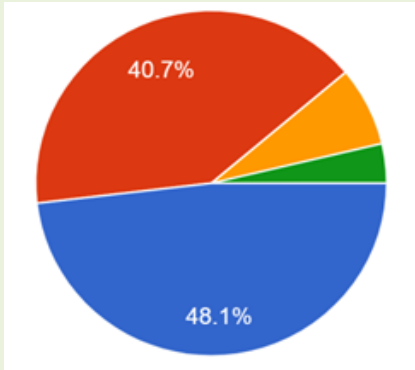
8. The environment in the college is conducive to teaching, learning research and extension activities.



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

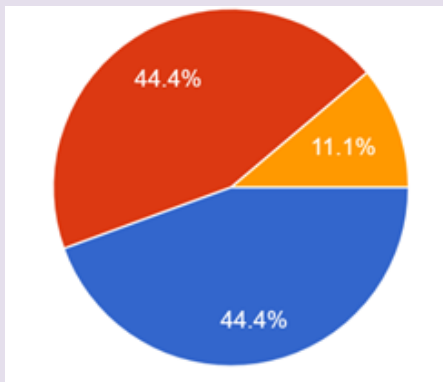


9. College administration is teacher friendly



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

10. College provides adequate opportunities and support to faculty member for upgrading their skill and qualification.



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree



Observations:

Observations: The report is the result of the feedback that was carried out to address various issues relating to the curriculum, infrastructure and other aspects within the college campus. A positive result was observed as majority of the teachers were satisfied with the aspects on which the survey was carried out. The above figures depict the satisfaction level of the teachers on various aspects.

Analysis of the Report:

1. 66.7% of faculties agree that they have clear knowledge about the vision, mission & objectives of the College
2. Most of teacher (74.1%) agreed that the curriculum has current content.
3. It is also observed that 59.3% of teachers agreed that Programmes Outcome of the Syllabi is well defined.
4. 40.7% of teachers agreed that the curriculum have good academic flexibility to fulfil the needs of the students.
5. 51.9% of teachers agreed that the course content fulfils the need of students.
6. Half of the faculty members (51.9%) agreed that the Sufficient text & reference books are available in the college Library & Department.
7. 37% of them strongly agreed that Information and communication Technology (ICT) facilities in the college are adequate and satisfactory.
8. 40.7% of faculties strongly agreed that the environment in the college is conducive to teaching, learning research and extension activities.
9. Most of the faculties (48.1%) were of opinion that the College administration is teacher friendly.
10. 44.4% of faculties strongly agreed that College provides adequate opportunities and support to faculty member for upgrading their skill and qualification. While another 44.4% agree to the same.



REPORTS ON PARENTS FEEDBACK ANALYSIS AND ACTION TAKEN REPORT FOR THE ACADEMIC SESSION 2019-2020

The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parent's involvement plays a holistic role for improvement of their wards as well as the College.

Objectives of Parent's feedback on institute:

1. To provide parents the opportunities to comment on the academic infrastructure and results of the College where their ward studies.
2. To provide feedback to the faculties in order to improve their quality or content of the curriculum.
3. To assess the facilities of the College for placement and other facilities like NCC, NSS and sports.

Focus on the Parent Feedback Form:

The parent's feedback form focuses on the following issues:

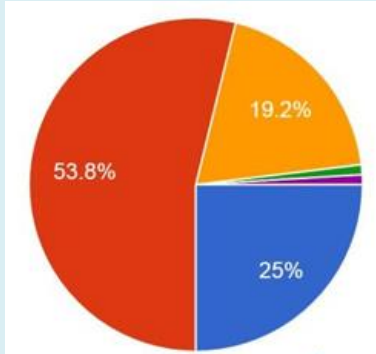
1. Academic infrastructure of the College
2. Result of the College
3. Adequate knowledge from the present curriculum
4. Quality of Teacher
5. Exposure for career orientation and Placement for students
6. NCC, NSS and Sports facilities


Principal
D.H.S.K. Commerce College
Dibrugarh

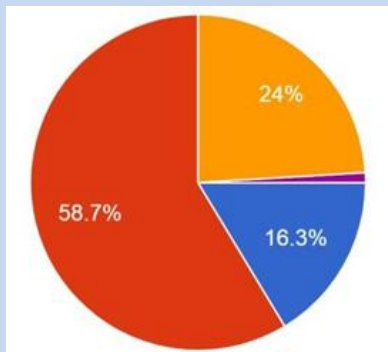


Results:

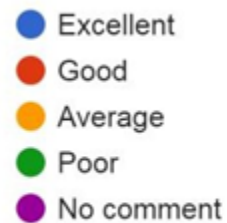
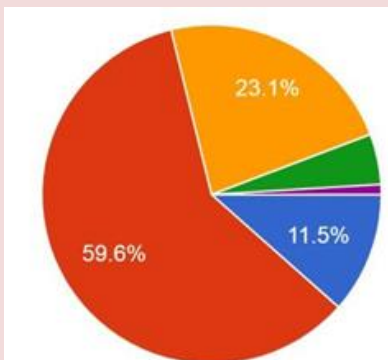
1. Student's opinion about the academic Infrastructure of D.H.S.K. Commerce College:



2. Student's opinion about the results of D.H.S.K. Commerce College:



3. Student's son/daughter get adequate knowledge from the present curriculum:

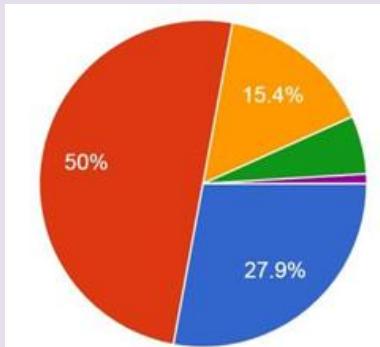




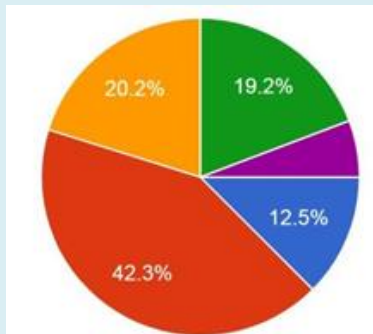
D.H.S.K. COMMERCE COLLEGE: DIBRUGARH



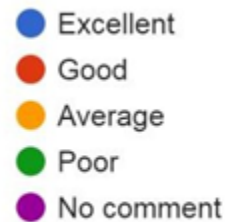
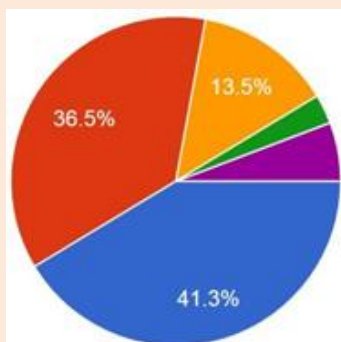
4. Student's opinion on the quality of teachers of DSK Commerce College:



5. Student's ward is given enough exposure as far as career orientation / placement is concerned



6. Student's opinion about NCC, NSS and Sports facilities in the College





D.H.S.K. COMMERCE COLLEGE: DIBRUGARH

Analysis and Observations of Parents Feedback, 2019-20:

The above facts shows that 53.8% of the parents have found the academic infrastructure of the college as good. 58.7% of the parents have found the results of the College as good. 59.6% of them found the College to be a good place for their children to have adequate knowledge from their present curriculum. 50% of the parents found that the quality of the College teachers were good. 42.3% of the parents felt that the college provided enough exposure as far as career orientation or placement is concerned. 41.3% of the parents found that the NCC, NSS and sports facilities of the College were excellent.

Analysis and Outcomes:

1. Parents are satisfied with the good academic infrastructure and results of the College.
2. Parents are also satisfied with the present curriculum and have found it to be goodPlace for adequate knowledge.
3. Parents are satisfied with the quality of teachers and also satisfied with careerorientation or placement facilities provided by the College.
4. Parents are highly satisfied with the NCC, NSS and sports facilities provided by the College.

Recommendation and Suggestions:

1. Parents also felt that the placements and internship opportunities by the Collegeneeded improvement.
2. It was suggested that there should be more career counseling program for studentsand the administration need to be little strict about rules and timings.

Action Taken Report on Parents Feedback: 2019-20

We deeply value your feedback and appreciate parent's insights regarding the areas that require improvement at DHSK Commerce College. We have taken the following actions in response to your suggestions:

Placements and Internship Opportunities: The College understands the importance of career opportunities for our students. To address this concern:

- The College has intensified efforts to establish partnerships with more companies for placements by signing MOUs. Our ICGC is working closely with students to connect them with suitable opportunities and expand the college's network of potential employers.

2) Career Counseling and Strict Adherence to Rules and Timings:

To better prepare our students for their professional journeys and create a disciplined learning environment, we have implemented the following measures: The College is thinking of a comprehensive career counseling program that covers various aspects of career development, including resume building, interview preparation, and job searching.

The College has reinforced adherence to college rules and timings, ensuring that both students and staff maintain discipline and punctuality.



D.H.S.K. COMMERCE COLLEGE: DIBRUGARH

The College is committed to continuous improvement and will keep a close eye on the impact of these changes to ensure they align with your expectations.

We thank the parents for their valuable feedback. We appreciate your involvement in the betterment of DHSK Commerce College.

Sincerely,


Principal
D.H.S.K. Commerce College
Dibrugarh

Principal
DHSK Commerce College
Dibrugarh